

**I am very Happy with the service I received at Platinum I will definitely use them for any future auto maintenance**

★★★★★ by Daniel Caprio on 2016-10-14

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NPS: 

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**Friendly, took a bit longer than we were told, but that was okay, liked that the place was clean and neat. Haven't driven my car since we picked it up, drove it home and it was fine, so as long as the parts were put on right and we have no problems I'll be happy. I would recommend them, very nice guy who helped us.**

★★★★★ by Cleo Tazbier on 2016-08-24

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**Just had an oil change and service this time but quick and affordable. Chris and Branden always do a great job of looking things over and informing me of anything they see that may need attention in the future. Thanks guys!**

★★★★★ by Brad Buffington on 2016-08-05

Just had an oil change and service this time but quick and affordable. Chris and Brandon always do a great job of looking things over and informing me of anything they see that may need attention in the future. Thanks guys!

NPS: 

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**Great, friendly service. Chris & Brandon run an honest and caring business.**

★★★★★ by Mike Ewers on 2016-08-02

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NPS: 

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**Brandon is great! Polite, helpful, courteous. I've brought several of my cars here over the years. They are upfront and honest. Competitive pricing. Highly recommend!**

★★★★★ by Anon on 2016-06-18

Brandon is great! Polite, helpful, courteous. I've brought several of my cars here over the years. They are upfront and honest. Competitive pricing. Highly recommend!

NPS: 

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**I always appreciate how Chris and Brandon do business. They are comprehensive and accurate in diagnosing an issue. Pricing is competitive and fair.**

★★★★★ by Craig Sundstedt on 2016-05-06

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NPS: 

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**I just had a routine oil change and service. Very quick and affordable. I have always had a good experience at Platinum Auto Service.**

★★★★★ by Brad Buffington on 2016-04-28

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NPS: 

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**Chris always provides honesty. Professional, approachable, and family owned and operated. I've been taking my car there since they opened, and would never consider leaving. As a female, I feel safe and welcomed. They offer free wifi so I can even bring my laptop in the waiting room and knock out my work. My car just hit 163,000 miles, and running great!**

★★★★★ by Anon on 2016-04-21

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**Took care of my requested needs promptly. Discovered and area of concern. Discussed it but did not hard sell on immediate fix. Showed me exactly what the problem area was**

**and provided a written quote of something to consider for the near future. Had not seen that approach in an auto shop before, but really appreciated it.**

★★★★★ by Anon on 2016-02-03

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**Platinum Auto Service does great work at an affordable price. They always let me know what costs are before hand so there are no surprises. They also are good at checking over the car and letting me know if any potential problems are coming up as well as required maintenance schedules and giving me an estimate of what it would cost to fix.**

★★★★★ by Brad Buffington on 2016-01-29

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**Excellent! Very professional.**

★★★★★ by Jerry Baumeister on 2016-01-25

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NPS: 

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**Chris and Brandon do a great job of inspecting my vehicle when getting a routine service to keep me aware of things that need to be addressed in the future as well as the service recommendations by the manufacturer. When performing work they keep me informed of the costs and let me know ahead of time so I don't get sticker shock when I get the bill. I highly recommend Platinum Auto Service Plus.**

★★★★★ by Brad Buffington on 2015-10-28

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**Friendly,professional and OUTSTANDING service. This was my first experience here and I will definitely be back.**

★★★★★ by John Dehoff on 2015-10-23

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**Quick service to replace brakes. Clear and honest guidance on the service required. One question, do you still give a 10% discount for Platinum level customers? We did not receive the discount on our invoice. If so, please make a note so we can apply to our next service visit. We will be back!**

★★★★★ by John Hevrdejs on 2015-10-20

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**The staff was very courteous and professional. Would use them again.**

★★★★★ by Jerry Baumeister on 2015-09-03

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**You guys did a great job, just as promised!**

★★★★★ by Paul Legner on 2015-08-26

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**It was wonderful as always! I've been coming here to service my Volvo for 6 years now. These guys go out of their way to make it right. They are much faster, cheaper and better than Barrington Volvo. Signed, S. Chandler**

★★★★★ by Stacy Chandler on 2015-08-21

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## Very happy with service

★★★★★ by Susan Alexander on 2015-08-13

Very happy with service

NPS: 

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## Very reasonably priced and they do a great job of checking over the vehicle and informing me of things that will need to be taken care of down the road so that I can plan for them.

★★★★★ by Brad Buffington on 2015-07-30

Very reasonably priced and they do a great job of checking over the vehicle and informing me of things that will need to be taken care of down the road so that I can plan for them.

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## Great service as usual. Chris and Brandon are both stand-up individuals and provide outstanding customer service.

★★★★★ by Robert Shorette on 2015-06-26

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**The guys are professional and friendly. The work is top notch and you can't beat the price. I have an older vehicle and they keep her running right.**

★★★★★ by Lynn Aiken on 2015-06-25

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**Excellent service at a low cost!**

★★★★★ by Anon on 2015-05-30

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NPS: 

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**The best!**

★★★★★ by George Babcock on 2015-05-15

The best!

NPS: 

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**They take great care of my truck.**

★★★★★ by Lynn Aiken on 2015-05-08

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NPS: 

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**awesome explanations and customer service - combined with competitive pricing - I will always drive from Marengo to come and see you guys. Thank you**

★★★★★ by Jack Bechaud on 2015-05-08

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**took only one call and received excellent service immediatly**

★★★★★ by Gerry Goldman on 2015-04-27

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NPS: 

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**Friendly staff, fast efficient service, and did I mention the pricing is outstanding for a standalone non chain store Thanks Chris**

★★★★★ by Nick Bevers on 2015-04-22

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**The work is extremely high quality. I recently had a large amount of work completed on my 2005 GMC ENVOY and the cost was much lower than other estimates by hundreds of dollars. Service was completed in a timely manner and of very high quality. Also, my daughter came to visit from Nashville over Easter Weekend. She had serious frontend issues with her Honda Civic that needed to be completed emmediately. Chris took the car in and completed the work so she could return home Monday morning. This is the BEST car repair service I have used in this area in 30 years of living here.**

★★★★★ by KEN WAY on 2015-04-05

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**It was excellent. I was in a serious rush situation and Chris took care of me immediately. Great work.**

★★★★★ by Laura Rubin on 2015-04-05

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**Excellent!**

★★★★★ by George Babcock on 2015-04-04

Excellent!

NPS: 

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**outstanding!**

★★★★★ by George Babcock on 2014-12-17

outstanding!

NPS: 

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**Chris has been my mechanic since he opened his shop for business. Great service, prices and loyal/ honest to customers. A+ on my list!**

★★★★★ by Diane Tellone on 2014-09-17

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**Excellent service with competitive prices. Chris and Brandon do great work but also keep me informed of things they notice that might not need taken care of now but to prepare for in the future along with estimates so I can plan ahead.**

★★★★★ by Brad Buffington on 2014-07-09

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**As always the guys were very friendly and did a great job with my Tahoe :)**

★★★★★ by Meggan Szewki on 2014-03-22

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NPS: 

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**Excellent as always from chris and brandon!!!!**

★★★★★ by Terry Welsh on 2014-03-20

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NPS: 

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**Always an excellent experience. Work done well and on-time and reasonably priced. Glad to recommend the services of Platinum Auto Plus to anyone. Chris the owner is very knowledgeable and honest hard to find these days!! Bev Ainsworth**

★★★★★ by Beverly Ainsworth on 2014-03-20

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**Quick, friendly service. They even looked over a few other things just to make sure they were safe for no charge. Absolutely recommend.**

★★★★★ by Phill Bolas on 2014-03-20

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**These guys are wonderful and talented mechanics. They've been fixing my 2001 v40 for 5 years now. I couldn't be happier! Their quick and and know their stuff! Stacy Chandler**

★★★★★ by Stacy Chandler on 2014-02-07

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**Very accommodating.**

★★★★★ by Kathy Corbley on 2014-01-30

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**Excellent service and great prices! I have used Platinum for many years and have always been happy dealing with them and the quality of service. I have never felt that they were over charging me or selling me something I didn't need because I am a woman. (unfortunately this happens often at other places)**

**I highly recommend Platinum and love their waiting room. Cold water, pop, Keirug machine, toys for the kids, comfy couch and a tv. What more could you ask for?**

★★★★★ by Sam Kossoff on 2014-01-16

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